MAXWELL SCHOOL MAIR STUDENTS
USING SYRACUSE UNIVERSITY LIBRARIES FOR YOUR RESEARCH? CONSIDER THESE...

FREQUENTLY ASKED QUESTIONS - A SHORT LIST HTTP://LIBRARY.SYR.EDU

I. What makes up a library in 2017?
   a. It is more than:
      Books…Databases…Catalogs…Journals…Citation Management Tools
      …but instead, an opportunity to connect with your slice of a specific community of people,
      practices, services and knowledge.
   b. Published Information Sources & Tools for Locating Information
      Online vs. Offline || Subscription vs. Freely Available (i.e., Fee vs. Free)
      Consider all these during your research process – using relevant sources in synergistic
      combination.

II. Fourteen Questions: Crucial and Practical

1. Where can I find the Library’s online research guide for international relations?
   (portal to dozens of potentially helpful databases supported by SU Libraries)
   http://researchguides.library.syr.edu/ir
   {begin at http://researchguides.library.syr.edu for library research guides in other
   disciplines – e.g., Political Science, Economics, Geography, Business, etc.}

2. How can I contact the international relations subject specialist librarian?
   Michael Pasqualoni mjpasqua@syr.edu; (315) 443-3715
   ☑ Research consultations by appointment
   ☑ Michael is also library subject specialist for the disciplines of Political Science, Public
   Administration, and Public Communications (i.e., “Newhouse School”)

3. How can I contact other subject specialist librarians at Syracuse University?
   To identify an SU librarian in another discipline, use the subject list at
   http://researchguides.library.syr.edu/

4. Where do I look for more information about specific physical library locations in the SU
5. **What books/journals/databases are available in my field?**

*Relevant search tools appear on the SU Libraries website at [http://library.syr.edu](http://library.syr.edu)*

a. **Searching for books:** Use the SUMMON search engine (and apply post search result refinements – applying options at the left column of search results screens – e.g., limit results to the content type ‘book/ebook’; and/or limit by publication date; and/or limit to items with full text online, etc.). SUMMON can be used to locate articles, video, maps, government publications, data sets, etc.

b. **Browsing electronic journals:** Use the journals list, aka: “journal locator,” [http://library.syr.edu/ejournals/](http://library.syr.edu/ejournals/) (to navigate to all back issue journal articles from *World Politics* or *Harvard Business Review*, etc.).
   i. Large sub-categorized groups of journal titles can also be retrieved for systematic back issue browsing using the journal locator menu category called “law, politics & government.” Under that major category, hundreds of grouped journal titles are further sub-classified under subcategories such as “international relations,” “public administration – U.S.” “political science,” “etc.
   ii. OR ALTERNATIVELY– use one or more relevant databases (or SUMMON) to search for articles on topics that appear within multiple journal/periodical sources.

**Identifying relevant databases:** Access these via Library research guides or via the databases A to Z list [http://researchguides.library.syr.edu/az.php](http://researchguides.library.syr.edu/az.php)

**NOTE:** Some specific SU Libraries databases likely helpful for MAIR students (database names appear in bold – do not Google your way to these! Access them via the Library website or via an online SU Libraries research guide):

   For scholarly analysis of international affairs:
   - PAIS International; JSTOR; Worldwide Political Science Abstracts; Taylor & Francis
   - Online Journals; ProQuest; OECD iLibrary; World Bank eLibrary; Econlit
   For articles from magazines and newspapers & business and academic journals:
   - Access World News, ProQuest News & Newspapers; Business Source Elite
   For company information (including financial reports): Business Insights: Essentials;
   - Mergent Online
   For industry and market research reports: Marketresearch.com Academic; IBIS World Industry Market Research; eMarketer; Mintel Reports; Privco: Plunkett Research Online;
   - Marketline Advantage
   For access to the two largest indexes of scholarly articles existing today*: Web of Science;
   - Scopus
   *both also track subsequent citations to earlier articles
   Additional international news databases: PressReader; SCOLA*
   *see especially, sections of SCOLA called “World TV Online” and “Foreign Texts”
   U.S. government social media content: VoxGov
   Scholarly Journal Rankings (for Intntl Relations & other fields): Journal Citation Reports
6. How do I find the “full-text” of an article if a database provides only a brief reference or summary/abstract? What is SULinks?
   Locate the journal, magazine or newspaper source containing the article via the journals list at the SU Libraries website [http://library.syr.edu/ejournals](http://library.syr.edu/ejournals). Alternatively, try a “journal title” search in the Library’s ‘classic catalog,’ or for many databases, simply click on the link labeled SULinks to open up links to the full article.

7. Does SU Libraries offer electronic books?
   Yes, a few examples of such databases include:
   - Sage Knowledge
   - Business Expert Press
   - Books 24x7
     [http://libezproxy.syr.edu/login?url=http://library.books24x7.com/library.asp?%5EB (see “government topics” or “business topics”)
   - OECD iLibrary
   - World Bank eLibrary
     - Such ebooks will be included within SUMMON search results.
     - OR – use or bookmark the proxied links above – to navigate to specific collections
     - OR – when searching SUMMON at [http://library.syr.edu](http://library.syr.edu), apply these two refinements to your results following a search
       - “full text online” AND
       - “book/ebook”

8. Can I access the Library’s online resources off-campus?
   Yes, but you will be prompted to enter your SU NETID and password.

9. How can the Library help me track down statistical data?
   Consider exploring databases with a numeric focus such as “Proquest Statistical Insight” or “Data-Planet Statistical Datasets.” Additionally, librarian, Paul Bern, specializes in “numeric data services.” You can visit Paul’s numeric data research guide at: [http://researchguides.library.syr.edu/data](http://researchguides.library.syr.edu/data)

10. How can I locate data, reports and forecasting, etc. on specific countries?
    In addition to other sources in book form, articles and free online information, these subscription databases can be very helpful for harvesting information specific to a country or global region. Navigate to these via [http://researchguides.library.syr.edu/az.php](http://researchguides.library.syr.edu/az.php)
    - China Data Online
    - E.I.U.: The Economist Intelligence Unit
    - Europa World
    - OECD iLibrary
    - World Bank eLibrary
    - World Development Indicators
    - Data-Planet Statistical Datasets (see the “international” subject folder, which includes data from the International Monetary Fund)
11. Can the Library help me obtain published books and articles not available in the SU Libraries collection?
Yes, use the Illiad, Interlibrary Loan service and request the specific citations for sources you need: https://illiad.syr.edu

- Curious which libraries near or far have a book or periodical title in their collection? – check the global union catalog known as Worldcat (type “worldcat” into the databases list at http://researchguides.library.syr.edu/az.php)
  - Students making interlibrary loan requests via Illiad are not required to research which specific libraries may have sources they need.

12. How can I access case studies in business from Harvard Business Publishing (or case studies from Harvard’s John F. Kennedy School of Government)?
Harvard does not permit academic libraries to license access to these entire collections. Harvard uses a paid access model to support their ongoing publication and maintenance of these often sought after case reports. For details on how students can purchase these studies—visit this Library guide http://researchguides.library.syr.edu/business/harvardbusiness
*Case study cost ranges between $5 and $10 per case.

13. How can I access current and historical articles and cases studies from Harvard Business Review?
SU Libraries offers this to all students (back to 1985) via the database “Business Source Elite.” Navigate to HBR specifically via typing “Harvard Business Review” into the Library website’s journals list http://library.syr.edu/ejournals/ For additional details on accessing HBR – including hard copy articles via the Library that date back to volume 1 in 1922 – visit http://researchguides.library.syr.edu/business/harvardbusiness
Additional access note: HBR designates selected articles as “premium,” with downloading prohibited – unless individual researchers pay to download. As of 2014, view only access to premium articles is freely available to SU students via “Business Source Elite” database.

14. I need assistance formatting and/or managing the citations I am including in my academic papers, where can I get help?
SU Libraries offers an extensive “Citation Support” website, that includes access to powerful citation management tools like “Refworks” and “EndNote Web” and “Zotero”-along with briefer guides to citing sources in APA style, Chicago style, MLA style, etc. http://researchguides.library.syr.edu/citation

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